



Moving out of your Student Accommodation

INFORMATION AND GUIDANCE

COVID-19 EDITION



CONTENTS

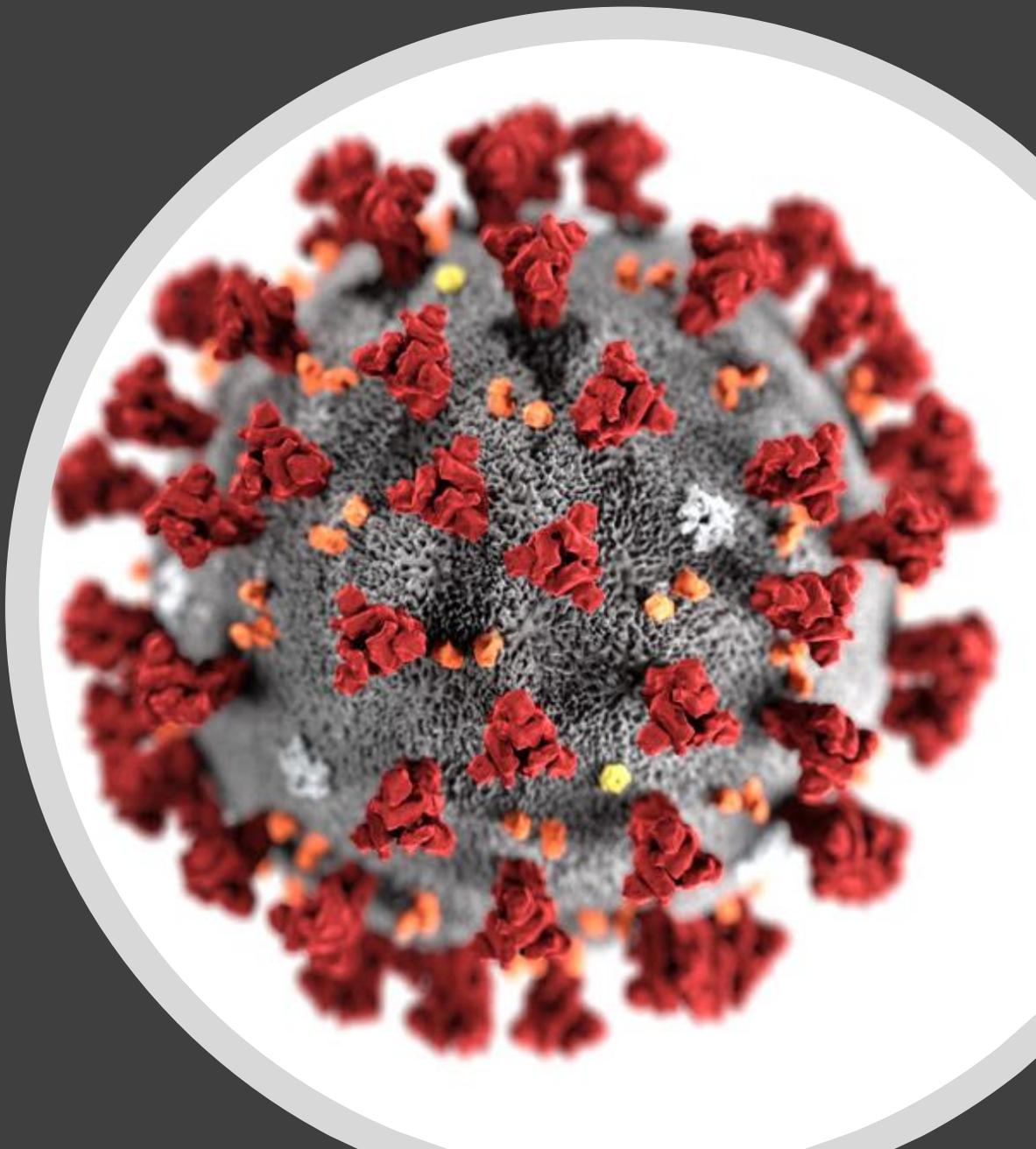
Introduction	3
Will COVID-19 affect my move?	4
Preparing to Move	5
Precautionary Measures	6
Returning Keys	7
Deposit Return	8

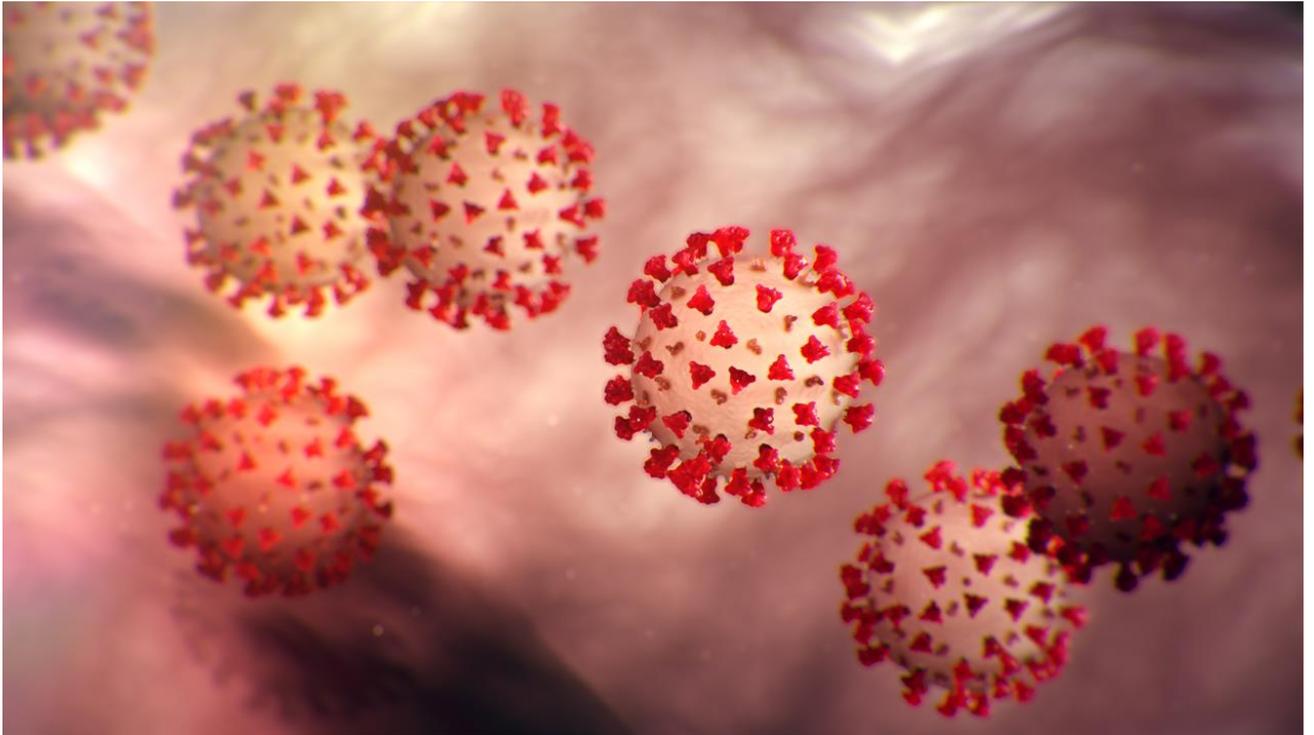
INTRODUCTION

Now that the majority of the country has been in lockdown for a number of weeks, we are starting to see the new cases of COVID-19 fall.

Whilst the Government has indicated that social distancing is likely to remain for some time, they have amended the coronavirus (COVID-19) regulations to make clear that people who wish to move home, can do so.

This Guidance has been put together to assist you in moving safely and in line with Government Guidance.





Will COVID-19 effect my move?

The Moving Out process can be easily conducted safely, whilst following Government Guidelines.

We may however need to postpone your check out if:

- You or a flat mate are experiencing symptoms, whilst isolating in the property.
- You are self-isolating at your family home and are experiencing symptoms so are unable to move out.

Please contact us on 0116 208 1100 should any of the above situations arise. It is also important you notify your flat mates.



Preparing to move

A number of our procedures will remain the same:

- Your contract will end on the 30th June 2020
- We will require vacant possession of the property on this date as per the [moving out guide](#) and keys will need to be returned on or before the 30th June 2020.
- Rent will still remain payable until the 30th June 2020, and any additional days that they key are not returned.



Precautionary Measures

We would advise the following guidelines are followed as precautionary measures, when moving out:

- If you are in a cluster flat, liaise with your flat mate and ensure that you move out at different times.
- Ensure you wash your hands regularly, especially when you have been in contact with handles, bins etc in the communal areas.
- You should try and do as much of the packing and moving yourself, or with members of your household.
- You should use a car to move where possible.



PLEASE CONTACT THE OFFICE PRIOR TO POSTING ANY KEYS TO ENSURE IT IS OPEN

Returning Keys

Unfortunately we have had to make some changes to the way students return keys this year, to ensure we are sticking to the 2 meter rule.

- If our office is open a post box will be in reception, please place the keys in the box.

We will have restriction in place with only two tenants in the office at one time, therefore there may be a short waiting time.

- If our offices are closed please put the keys in an envelope and through the letterbox, then confirm via email leicester@brinkriley.co.uk
- You can return the keys recorded delivery to 27 Belvoir Street, Leicester, LE1 6SL, then confirm via email leicester@brinkriley.co.uk



Deposit Return

- The deposit return process will remain the same, as will your obligations under the tenancy.
- Whilst we will do our utmost to ensure deposit returns are done at the earliest. We have a duty of care to wait at least 48 hours before entering the property and in-between contractors visiting, so in some cases, there maybe be a slight delay.



It is unfortunate that we must end the tenancy in this manner and it is with regret we are unable to conduct them personally.

We would like to take the opportunity to wish you a bright and happy future.

We appreciate these have been difficult times, but it is an achievement on its own that you have been able to see the epidemic through.

Good luck with your studies and new careers!

All the best for the future,
the best is yet to come!

